

Property Rules

Willa Belmont in Zakopane

We welcome you in Belmont - House in the mountains and wish you a pleasant stay.

We would be very grateful if you would comply with these rules and regulations to ensure the peace, security and comfort of all our guests.

- 1) The accommodation starts at 14.00 and lasts until 10.00 the following day.
- 2) Arrivals and departures are possible from 8.00 - 21.00. If you need to arrive or departure at different hours please contact us by phone or e-mail for details.
- 3) The booking of accommodation you can make by telephone, electronically via e-mail or dom@belmontzakopane.com our booking system available on the <http://www.belmontzakopane.com/rezerwacje/>
- 4) In order to confirm your reservation, please pay a deposit of 30% of the booking, payable within 3 days from the date of booking, to the account "Willa Belmont" given in the confirmation email.
- 5) 5) The amount of the stay will be charged on the day of arrival according to the agreed date for your booking. In case of early departure than the time booked by you, the amount due for the entire stay is not changed.
- 6) The customer loses the right to a refund in case of:
 - resignation from reservation less than 14 days before the planned arrival date,
 - when the Guest did not resign from the reservation within the specified time and did not arrive on the day of commencement of the planned stay,
- 7) Cancellation should be made by phone or e-mail.
- 8) The advance payment is refunded in full if the service is not rendered due to the Willa Belmont's fault.
- 9) Extension of stay is possible if are available beds.
- 10) For registration purposes, the Guest is required to present a document confirming the identity (personal ID, driving license or passport). Check-in details are stored in our database, and customers wishing to use the Willa Belmont's service agree to store and process them. At the same time, we want to ensure that these data will be processed only for the purposes necessary for the conclusion and performance of the agreement between the Guest and the hosts of Willa Belmont.
- 11) For fire safety, it is forbidden to smoke and use open fire throughout the building. For your safety in the rooms are mounted fire detectors. Triggering a false fire alarm as well as breaking the ban on smoking / using an open fire involves a 200 PLN fine and may result in immediate termination.
- 12) Personal items left in the guest room will be returned to the address indicated by the guest and at his expense. In the case of not receiving such an order, the items left will be kept for 3 months

- 13) The guest is liable for any damage or destruction of furniture and technical equipment caused by his fault, or the fault of his visitors.
 - 14) Please immediately inform us of any damage or defect, for prompt repair.
 - 15) Visitors are welcome to visit our guests from 08:00 to 22:00
 - 16) For the comfort of all guests, please respect the quiet hours from 22:00 to 07:00
 - 17) Parking on property is only available for our guests. Parking is free and unguarded. We don't take responsibility for vehicles parked in the parking lot and things that are there.
 - 18) For your safety, the entrance gate to the property is closed at around 22:00 and opened around 7:00. In the case of a later return home, please use the wicket gate (key included in the set of room keys)
 - 19) It is the responsibility of each guest to familiarize yourself with the above rules.
- Ignorance of the rules does not exempt from compliance with the principles contained therein. In the event of gross negligence of the above rules, as well as generally accepted standards of social coexistence or in the case of behaviour threatening other users of the facility, the agreement concluded between the Guest and the Willa Belmont Host may be terminated immediately and the Guest may be asked to leave without compensation.
- 20) We do not accept pets.

Thank you for complying with the above terms and regulations. We hope you will enjoy your stay in our house. We wish you a pleasant stay and we invite you to visit again and we encourage you to share your opinion with your stay in Trip Advisor, Google+ or Facebook.

We are at your disposal and welcome to contact: Magda 602-101-399

Cookies policy

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What for the website www.belmontzakopane.com use "cookies"?

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